

5. Information exchange Classic

Porsche Classic

Porsche Classic Customer Centre



Sheet metal, plastic, paint and a high degree of manual skill – the body construction division in the Porsche customer centre Classic turns every Porsche back into a piece of jewellery.

Whether the body of your classic Porsche has been damaged in an accident or whether the tooth to time has gnawed at the paint and sheet metal, specialists in the Classic customer centre workshop will help you to remove any blemishes from your vehicle.

You should start by making an appointment with us to have your vehicle inspected. The vehicle is normally inspected in plant 1 in Stuttgart-Zuffenhausen but we will also be happy to view the vehicle elsewhere. In such cases, the customer must cover the travel costs incurred. If insurance claims can be made, we also employ the services of an expert from the relevant branch of in the insurance industry. Once the vehicle has been inspected,

you will receive a rough estimate of the costs from us for reference purposes.

If necessary, we can then give you a detailed cost estimate. For this purpose, we strip the paint off your vehicle using a particularly gentle caustic procedure. This allows the technician in the workshop to identify the full extent of the damage or corrosion more accurately, and this in turn allows us to give you a more detailed estimate of the scope of work required. This is performed in your presence. An insurance representative will also be present if insurance claims can be made. If, after the cost estimate has been made, you decide to have the repair work performed in our workshop, you will not be charged for the two inspections.

Now is when the work proper begins on your vehicle. Irreparably damaged or corroded body components are replaced by a mechanic using the numerous Porsche Classic original

parts available. If no suitable part is available, it is produced manually in the workshop. We can use traditional methods for this purpose as the Classic customer centre has both the necessary driver shapes and employees at its disposal; both have a perfect mastery of driving sheet metal. The top priority is always to retain and repair as much of the existing material as possible in order to preserve a very high degree of originality. It is perfectly clear that the customer will benefit from the many years of accumulated experience which the Porsche Classic customer centre can boast of.

When all components for a vehicle which is currently being worked on have been gathered together, assembly begins. The procedures used originally are used again here. For example, the side parts of the 911 are soldered to the rear window, just like in the original. Differences in dimensions are evened out in the Classic customer centre workshop not with putty but exclusively with crenellate if the original shape can no longer be restored by hammering.

The special equipment in our workshop proves just how valuable it really is during assembly. If parts have to be re-fitted to the body or if parts which have already been fitted have to be repaired, special gauges for secure the original geometry of the vehicle in crucial places. These gauges are attached to the body and act as space holders for elements which have been removed. This prevents nasty surprises from occurring when the parts which were removed are re-installed and ensures that they will fit as snugly into the vehicle as before. The gauges are used in particular for Targa roofs, window frame and headlight cavities.

If the body loses its shape due to external factors, it can be restored to its original dimensions on one of our straightening benches. The Classic customer centre provides straightening sets right back to the Porsche 356 as well as for some Porsche models which cannot be found in any other workshop.

When work on the sheet metal has been completed, the body can, if requested, undergo a special preservation treatment which is only available from us. Cathodic dip painting gives the complete metal panels a long-term anti-rust coating. This will keep your Porsche classic free from corrosion for many years to come. The paint is then applied to this protective foundation. The basecoat, primer and paint is applied in Porsche's own paintshop and represents the final, crowning stage in the perfect restoration or repair of your Porsche.

The Classic customer centre also has core areas of expertise in repairing and manufacturing aluminium parts and servicing GRP parts. We have all the equipment required in order to process the aluminium at our disposal. It is also possible to produce aluminium components here as well and to restore damaged parts to their original shape.

If there are any faulty plastic components in your vehicle, that is not a problem for us either. The Classic customer centre employs a team of people with special knowledge in using these materials. Naturally, we also have the necessary space at our disposal along with all the devices required for processing fibreglass-reinforced plastics. No matter what part of your vehicle is damaged, we can repair it in the Classic



workshop, from the spoiler right up to the complete GRP body. We have repaired wings and nose and tail sections of the 959, panelling in the Porsche 917 and many other parts of particularly exclusive vehicles from the Porsche product range.

When all work has been finished, the vehicle is delivered to the client, and this is something to which we attach particular importance. Our customer advisors will give you a detailed explanation of all the work that has been performed on your vehicle (using pictures where necessary) and will go through each item on the invoice with you as well. If you ordered complete restoration, you are now the proud owner of a potential Concours d'Elégance winner.

If you require more information or have any questions concerning the work described here, please feel free to contact: Stefan Nadj
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You can also send your enquiry via e-mail to the following address: classic-service@porsche.de

General information on the topic "Classic" can be found under: www.porsche.com